

# Prescription Policy

## **Refill Requests:**

- All requests for prescription refills must be made **48 hours** in advance.
- You must have your pharmacy call us for your refill information.
- There will be a **\$5.00** fee to replace expired prescriptions. This will not be billed to your insurance company.
- Medication refills are only addressed during office hours.
- In an emergency, call 911 or go directly to the nearest emergency room.
- When calling in a prescription refill please leave a detailed message with your name, date of birth, phone number, name and dose of medication.
- Failure to leave all information, not having a future appointment or requesting the medication early may hinder you getting a prescription refill.

To contact the prescription refill line directly please call (972) 566-4314